

## **Customer Panel Fact Sheet**

There are approximately 4 meetings per year, these can be face to face, via video call or over the phone. We work them to suit you.

### **As a member of the customer panel, you can:**

- Influence and Improve EKHA services to our customers.
- Help EKHA to deliver a tenant centred service.
- Receive tailored training from an independent organisation.
- Make a difference

### **So far, our customer panel have been involved with;**

- Selecting finishes for our new build properties
- Choosing garden competition winners
- Developing our new look tenant handbook and customer panel approved logo.
- Reviewing policies and submitting a report of recommended changes to our board

If you are interested in getting involved please call 01355 227751 press option 3 or email [customerpanel@ekdha.co.uk](mailto:customerpanel@ekdha.co.uk)